518 COATINGS

Don’t replace it, reface it.

518 Coatings Care Instructions – Countertop

Care Instructions · Keep with your agreement and warranties

This sheet is for your coated countertop. The finish is hard to the touch within a day, but it keeps getting stronger for a full week. Please follow it from the moment our crew finishes. We will go over it with you again at the final walkthrough. It does not change the agreement you signed.

Your Cure Timeline

What you want to do	Wait at least
Light use: setting down light, dry items	**48 hours**
Water: the sink, wiping with a damp cloth	**48 hours**
Normal daily use: cooking prep, dishes, everyday items	**48 hours (light items only)**
Heavy items, small appliances, and hot pans (always on a trivet)	**7 days**
Full cure: full hardness and scratch resistance	**7 days**

All times count from when our crew finishes and are based on a room at about 70 to 77°F. Cold rooms can make curing take up to twice as long. If the weather changes your timeline, we will tell you.

Your dates: Light use on _____ · Water OK on _____ · Full use on _____

While It Cures

- **Keep dust down.** Until the countertop is dry to the touch (about 24 hours), keep nearby windows and doors closed, and leave any vent covers or plastic our crew put up in place. Do not run fans that blow across the surface. Do not sweep, sand, saw, or do other dusty work nearby until the light-use time has passed.
- **Keep insects and debris off.** Keep doors closed and screens shut. If a garage or outside door must stay open, turn off nearby lights at night, since they draw insects. If a bug, leaf, or hair lands on the wet surface, do not pick at it. Email us a photo instead.
- **Keep kids and pets off.** Keep children’s hands, toys, and pets (including cats that jump on counters) off the countertop until the light-use time, and keep pets off it for the full 7 days.
- **Keep it dry.** Keep the sink off and do not wipe the counter with a wet cloth until the water time has passed.
- **Heavy and hot items wait.** No small appliances, heavy pots, or hot items for 7 days. After that, still use a trivet or hot pad for anything hot.
- **Fresh air.** A new coating can smell for a day or two. Once the surface is dry to the touch, open a window away from it or run an exhaust fan. A lighter smell does not mean it is ready; use the times above.

Everyday Cleaning

Once the water time has passed, wipe with a soft cloth and warm water, or a little pH-neutral cleaner or mild dish soap. Dry the counter so water does not sit.

For a streak-free shine, use an **ammonia-free** glass or multi-surface cleaner. Check the label; if it lists ammonia, do not use it.

Do

- Use a cutting board every time.
- Use trivets or hot pads for anything hot, even after the full cure.
- Wipe up spills, especially wine, coffee, oils, and anything acidic, right away.
- Use coasters or mats under appliances that vibrate or get warm.

Don’t

- Cutting directly on the counter.
- Hot pans, baking sheets, or slow cookers set straight on the finish. The finish is rated to about 150°F for constant heat and 200°F briefly, and a hot pan is hotter than that.
- Bleach, vinegar, citrus cleaners, ammonia (including glass cleaners with ammonia), solvents, or harsh degreasers.
- Scouring pads, steel wool, abrasive powders, or a steam cleaner.
- Wax, or a cleaner that leaves a film.
- Standing water, including a wet sponge left overnight.

What Can Void Your Warranty

Following this sheet keeps your 518 Coatings Limited Lifetime Workmanship Warranty in effect. These can void coverage for the **affected area** (Section 6 of that warranty):

- Using the surface, or letting water, furniture, or vehicles on it, before the times above.
- Damage or marks during the cure, including from dust, debris, insects, pets, or children.
- Harsh chemicals, unapproved cleaners, or heat beyond the limits above.
- Impact, gouges, cutting, or dragging heavy or sharp items.
- Anyone other than 518 Coatings altering, recoating, patching, or repairing the surface.
- Leaks, moisture, or movement in the structure below that are not fixed promptly.

The coating materials carry the Manufacturer-Backed Material Warranty, which has its own similar exclusions.

Questions or Problems?

Email **info@518coatings.org** and include your estimate number. If you notice a problem, tell us in writing within 30 days, with the subject line “Warranty Claim” and two clear photos. Please do not try to fix it yourself first. We will reply within 5 business days.

Lost your copy? Download the latest version anytime at 518coatings.org/warranty.